

**Joanna Collins**

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## **Education and qualifications**

2017 - 2020                      Bigtown Secondary  
Year 10  
I did English, maths, science, IT, geography, food technology, French, history, PE, German and VET hospitality – food and beverage  
I was also a student ambassador, showing potential students around the school at two open evenings. I was responsible for showing them and their parents around the school, and explaining how things work at our school.

## **Work experience**

### **Sept 2019 to current    Volunteer teaching assistant, Bigtown Primary School, Bigtown**

I help out year 5 students with their science work one afternoon a week. I speak to them about what they don't understand and support them to answer the questions set. I am becoming a trusted member of the class and the students actively ask me to sit near them.

### **Summer 2019                      Recreation Centre Assistant. Bigtown**

I worked mainly with small groups of under 12s, teaching them how to participate in centre activities, like gymnastics and indoor tennis. I collected equipment after activities and did cleaning.

### **Summer 2020                      Retail assistant, B & Q, Bigtown**

In this role I served customers, using the tills and on the customer service desk. It was a busy working environment where I had to think on my feet to provide effective solutions to customer enquiries, demonstrating my problem solving and communication skills.

## **Interests, hobbies & achievements**

- I am a keen swimmer and train three times a week for the Bigtown Swim Squad.
- Volleyball Team Captain, Bigtown College, 2019-20
- Alto saxophone grade 6 **REFERENCES AVAILABLE ON REQUEST**

